

Business Unit:	Piramal Water Private Limited	Domain:		Social Enterprise	
Location:	Ahmedabad	Department:			
Purpose of Job	To improve client satisfathe commitments within		excellent p	roject delivery on-time, against	
Key	External		Internal		
stakeholders	Vendor – Service partners; Project beneficiaries - Schools staff, PHC/CHC/Hospital medical staff, consumers Ope chain Cent		Operation chain fur	P & EHS Team – Field Ops, ons & Maintenance support, Supply nction, finance, Project head, donor management team, Donor g team	
Reporting	Role directly reports to		Positions that report into this role		
structure	Sr. Program Manager	r. Program Manager		NA	
Qualifications Preferred Key Skill /Qualifications	 MBA/PG in Operations Management/Project Management Knowledge – Water Treatment, Water Conservation, Waste water management Active listening Communication and Interpersonal skills Presentation skill Ability to negotiate and resolve conflicts Prioritization & Time management Adaptability Research & Data Analysis Software Proficiency – Ms Office tools, PM software tools 				
Essential Experience	 Min. 1 year experience of CSR Project management Worked in Social sector 0-1 Year experience in WASH program/project management 0-1 Year experience in Water Conservation/Waste water management fields 				
Competencies	Customer orientation & Stakeholder management, Quick learning, Team work				
Decision Making Control Values	At Project implementat	ion level			
Knowledge	 Expertise – we strive for a deeper understanding of CSR domain Innovation – we aspire to do things creatively 				
Action	 Entrepreneurship – we are empowered to act decisively and create value Integrity – we are consistent in our thoughts, speech and action 				



Care	Trusteeship – we protect the interests of our customers, community, employees,		
	partners and shareholders		
	Humility – we aspire to be the best, yet strive to be humble		
Impact	Performance - We strive to achieve market leadership in scale and profitability,		
	wherever we compete.		
	Resilience - We aspire to build businesses that anticipate, adapt and endure for		
	generations.		

Key Roles/Responsibilities:

- Learn, adapt, and start delivering the business and project commitments quickly.
- Overall ownership for the Project delivery on field, spread in multiple states of India
- Planning & Tracking of each project deliverables and ensure the on-time execution on field as per project SOP & SLAs
- Record & maintain adequate documentation for the project to ensure the ZERO NC in Audit.
- Very close coordination with Territory managers and field engineers to get on-time project service delivery
- Very close coordination with Maintenance & SCM support team to improve quality of project service delivery
- Very close coordination with Internal finance team and external vendors to achieve on-time & first time right service delivery and on-time completion of payment cycle
- Very close coordination with client representatives to understand and fulfill their requirement within the scope of the project.
- Prepare, Finalize and Submit Daily/Monthly/Quarterly/Bi-annual/Annual Project reports to the client and internal team
- Prepare and deliver monthly presentation on Project implementation updates
- Observe, analyze and prepare action plan to improve the project delivery
- Open for New Learning Assignments as per business needs as and when required, including research and field visits anywhere in India.